

## POSITION DESCRIPTION

**Title:** Youth Worker – Intensive Therapeutic Care

**Enterprise Agreement:** Community Sector Multiple Enterprise Agreement 2009

**Classification:** Community Service Worker Level 2

**Position Objective:**

To supervise, support and provide trauma informed therapeutic care for young people with medium to high needs in Intensive Therapeutic Care settings.

**Role Description:**

The Youth Worker will be present in the ITC home as per roster to provide care and support to young people, to ensure the young people's safety and wellbeing.

The Youth Worker will complete ITC youth work duties including transporting young people to school, appointments, sporting activities, etcetera, and complete shift reports, incident reports, reports to Police and Child Protection Helpline as per mandatory reporting requirements.

The Youth Worker will adhere to the Anglicare Code of Conduct and the Sanctuary framework.

**Primary Responsibilities:****Values, Sanctuary and Culturally Inclusive Practice**

- Work in alignment with the Sanctuary Model Pillars, Anglicare's Values, and Anglicare's Code of Conduct.
- Commit to training in the trauma informed Sanctuary Model and implementing this model of care in day to day work with young people and all members of their Care Team.
- Develop Aboriginal networks, consult and liaise with Aboriginal community leaders, groups and Aboriginal service providers to ensure cultural and family needs are recognised for our indigenous young people and their families.
- Collaborate with Aboriginal extended families in the care of their children, including the joint development, implementation and regular review of cultural care plans.
- Advocate for the needs of Aboriginal young people and extended families in care.
- Maintain respectful relationships with stakeholders, government departments and the community to provide an integrated approach to service delivery.
- Work at all times in accord with the NSW legislation, and the NSW Child Safe Standards as well as Anglicare policies and procedures.

**Supporting our children and young people**

- Build caring relationships with young people to support their ongoing safety and developmental wellbeing including promoting: self-esteem, appropriate health, diet, exercise, hygiene, sexual and personal development.
- Assist young people to develop appropriate living skills in the areas of healthy meal preparation, domestic chores e.g. washing, household cleaning, garden maintenance and day to day household management needs.
- Maintain positive and therapeutic relationships with the young person's family and significant others within the young person's support networks.
- Perform Key Worker role with children and young people.
- Understand and respond empathically to young people who have had prior experiences of harm, abuse and significant adversity.
- Implement and maintain therapeutic approaches to support young people under the guidance of a Therapeutic Specialist.

**Administration and Record Keeping**

- Conduct handovers with staff when starting and leaving a shift.
- Complete shift reports and notes in Anglicare database at the end of a shift, including Incident reports and mandatory reports as per mandatory reporter guidelines if required.
- Use biometric terminals at start and end of each shift for accuracy and time sheet recording.
- Complete medication charts and sharps register as prescribed in the ITC protocols manual.

**Qualifications:**

- Diploma of Community Services (Desirable)

**Key skills and experience:**

- Cert IV Youth Work or successful completion of first year degree studies in a relevant tertiary qualification.
- Preferred minimum 3 years practical working experience with children/young people and/or their families in a community service setting.
- Take direction and work collaboratively within a team environment.
- Ability to be self-regulated in response to young people who may be distressed or experiencing heightened emotions.
- Model and mentor young people to develop appropriate self-care and life care skills.
- Computer literacy skills including the ability to use electronic case management systems.
- Competent writing skills and verbal communication skills.

**Key knowledge areas:**

- Broad knowledge and understanding of NSW Child Protection legislation and the NSW Child Safe Standards for Permanent Care.
- Practical understanding and knowledge of child and adolescent development and the impact on development of relational trauma and abuse.

**Other Requirements**

- A current Working with Children Check.
- Current Drivers Licence.
- Completion of the Residential Care Workers Register.
- Must successfully complete training modules in Cultural Safety and Sanctuary Framework along with competency in Therapeutic Crisis Intervention during period of probation or subsequent six months following the employment of the staff member.
- Must be committed to successfully completing regular ongoing professional development as requested – support and assistance provided.

**Reports to:**

House Manager

Note: Therapeutic practice will be guided by the Therapeutic Specialist in the relevant ITC unit.

**Direct reports:**

N/A